

Video Relay Services (VRS) is a wonderful service. I want to see it become a widespread real-time communication service. The VRS is, for people I know, closer to functional equivalency than other telecommunications services. Please do not allow the FCC to further reduce the VRS rate of reimbursement. It should become available 24/7 with high quality services and accessibility. Please also overturn the FCC's decision refusing reimbursement for video mail.